

# **General Terms and Conditions of Use (GTCU)**

#### Introduction

Welcome to SNAZZY Marketplace. We're delighted to see you. Enjoy your visit, but be sure to follow the house rules.

Snazzymarketplace.com is a platform that brings people together to sell and buy fashion, homeware, delicatessen, electronics and other items. It is operated by SNAZZY MARKET PLACE SARL, registered in the Tangier trade register under number 106755 and headquartered at 15 Boulevard moulay abdellah, Tangier 1 floor.

These general conditions of use apply to the site and describe the conditions under which the company SNAZZY Market place offers access to the site, services, applications including via mobile devices / tablets or any other medium to come (Services).

Please read these terms and conditions carefully because use of snazzymarketplace.com implies their full and unreserved acceptance.

You agree to abide by these terms and conditions of use by clicking on validate by validating your information you accept without reservation our terms and conditions when creating your account.

Snazzymarketplace.com reserves the right to delete a user's profile in the event of a breach or violation of these terms and conditions of use.

#### Terms and conditions of use

#### Interpretation of terms:

The terms "you" and "user" refer to the end user using the website. The terms around the personal pronoun "we" refer to the company SNAZZY Market place. The term "website" refers to snazzymarketplace.com.

### Article 1: Use of the website

When you register on the website, you create a password and a username as well as your first and last name.

You are responsible for maintaining the confidentiality of your account name and password, and are fully responsible for all activities that occur under your account.

To this end, you agree to:

- Immediately notify snazzymarketplace of any fraudulent use of your account or any other breach of account security.
- Make sure you log out of your account at the end of each session.

You agree and undertake to use the site only to display and download data appropriate to the purpose of the site. By way of example, you agree and undertake not to:

- Defame, abuse, harass, stalk, threaten or violate the personal rights of others users or third parties;
- Publish, post, upload, distribute or disseminate any inappropriate, vulgar, defamatory, obscene, indecent or unlawful topic, name, personal item or information;
- Download files that contain software or other material protected by intellectual property rights, unless you own or control the rights thereto or have received all necessary consents;
- Upload or distribute files that contain viruses, corrupted files, or any other similar software or programs that may damage the operation of the site;
- Falsify or delete any author attributions, legal notices or proprietary designations or labels concerning the origin or source of software or other material contained in a file that is downloaded.
- Transgressing laws or regulations applicable in Morocco;
- Violate the terms of these Terms of Use or any other terms and conditions of use of the Site.

You agree and undertake not to modify, copy, distribute, transmit, display, perform, reproduce, publish, license, create derivative works from, transfer or sell any information or software obtained from the site. Unlimited or massive reproduction, copying of content for commercial or non-commercial purposes, or unjustified modification of data and information contained on the website is not authorized.

By using the site you agree not to:

- Offering counterfeit or stolen items for sale;
- Post information or content or a list of articles in a category or a inappropriate section of the site;
- Post information that is (in our sole discretion) false, fraudulent, inaccurate, misleading, defamatory, libelous, unlawful or could reasonably be considered harassing;
- Post comments, questions or answers that are not, by their nature, factual, including, but not limited to, making racist or profane comments, abusing another user, disrespecting another's culture or making inappropriate and/or improper comments;
- Offering items for sale in violation of customs legislation and in particular offering contraband items for sale;
- Post information or articles that infringe the intellectual property rights of a third party, or any other proprietary or personal rights;

- Post information that is (in our sole discretion) false, fraudulent, inaccurate, misleading, defamatory, libelous, unlawful or could reasonably be considered harassing;
- Post comments, questions or answers that are not, by their nature, factual, including, but not limited to, making racist or profane comments, abusing another user, disrespecting another's culture or making inappropriate and/or improper comments;
- Offering counterfeit or stolen items for sale;
- Offering items for sale in violation of customs legislation and in particular offering contraband items for sale;
- Post information or articles that infringe the intellectual property rights of a third party, or any other proprietary or personal rights;
- Post obscene information or content, including but not limited to pornography or other depictions that may (at our sole discretion) be considered indecent;
- Post information or content that may (at our sole discretion) contain political attacks or criticism or whose content would be contrary to the public interest;
- Post information or content or lists of items that may (at our sole discretion) be considered culturally or religiously offensive;
- Post information or content or articles that may (at our sole discretion)
  discretion) to be considered non-compliant with applicable laws, standards, morals, ethics
  and traditions;
- Post information or content or articles that may (at our sole discretion) constitute a threat to national security;
- Post information or content or articles that may (at our sole discretion) discretion) to be considered as promoting the game;
  - Post obscene information or content, including but not limited to pornography or other depictions that may (at our sole discretion) be considered indecent;
  - Post information or content that may (at our sole discretion) contain political attacks or criticism or whose content would be contrary to the public interest;
  - Post information or content or lists of articles that may (in our opinion) be of interest to you.
     discretion) to be considered culturally or religiously offensive;
  - Post information or content or articles that may (at our sole discretion)
    discretion) to be considered non-compliant with applicable laws, standards, morals, ethics
    and traditions;
  - Post information or content or articles that may (at our sole discretion) constitute a threat to national security;
    - Use spam keyword mailings in the list of items offered for sale (when you place brand names or other inappropriate keywords in the

title with the aim of attracting attention or diverting members to a list of articles);

- For the buyer not to pay for items you have purchased, unless the seller has materially changed the description of the item or anything related to the item after your purchase, an obvious error of typology or in the event that it is impossible for you to identify the seller;
- Do not deliver the items you have sold, unless the buyer does not respect the posted terms or you cannot identify the buyer;
- Trying to conclude a transaction in connection with an offer for sale on the site (y
  including cancelling an offer to sell) outside the site;
- Use the contacts you have obtained by buying or selling on the site to solicit (including by e-mail or any other means) sales on other items sold directly and/or from another website;
- Claim that an item has not been sold when snazzymarketplace.com, in its sole discretion, deems such item to have been sold in accordance with these terms and conditions and site policies;
- In the case of a successful purchase or placement of an offer for a work of art
  indicated as "non-exportable" on the site, to act in contravention of the laws and
  regulations applicable in the matter and you acknowledge that the work of art is not
  exportable outside the country;
- Manipulate or attempt to manipulate the site in any way whatsoever, including the
  prices of items or services appearing on the site (either alone or with the complicity of
  other users);
- Circumventing or manipulating our pricing structure or snazzymarketplace.com fees;
- Carrying out any action likely to alter the site's information feedback or
  evaluation systems (including without limitation posting, importing or exporting
  feedback off the site or using such information for purposes other than those intended
  by snazzymarketplace.com);
- Transfer your site account (including feedback) and username to a third party without our consent;
- Distribute or post spam, unsolicited electronic communications, chain letters, or pyramid schemes;
- Disseminate viruses, or any other computer programming technology that may harm the site, the interests or the property of site users.
- Take over or attempt to take over another user's account or perform any hacking or "phishing" of the site or user accounts and associated features;
- Export or re-export any tools from the site except in compliance with the export control laws of any appropriate jurisdiction;
- Copy, modify or distribute content from another site or infringe copyrights and trademarks;

- Directly or indirectly, offer, attempt to offer, negotiate, or include descriptions or links to the following items:
  - Items that you know to be defective, whether they are fakes, damaged, defective or misleading and whose normal use is likely to harm other users of the site or their health;

You declare and undertake to:

- You are legally capable of entering into a contract;
- You will inform snazzymarketplace.com of any new items posted online or of any new transactions in violation of these Terms and Conditions use;
- You will comply with domestic and international laws and regulations. relating to your use of the site;
- The information you provide on the site about the items you wish to sell is as accurate as possible;
- You will not use the contact information provided to you in connection with a transaction on the Site to solicit sales outside the Site or via another site;
- You will not harvest or collect information about other users, including without limitation, e-mail addresses or other contact information when you have access to it in connection with a targeted transaction for which you have express consent.
- You will not divulge or make public personal data concerning users, or access or use
  information concerning other users, which could constitute an infringement of privacy
  and the laws that protect it.

If you are a victim of abuse or witness a violation of these terms and conditions
Please report any problems to Customer Services. We will make every effort
all means at our disposal to put an end to any breach notified to Customer Service at the following
address: hello@snazzymarketplace.com

### Article 2: Accuracy of personal data transmitted by the user

You undertake to provide accurate personal details and any other information required to access the Website Services and, if you wish, you may update this information, it being understood that this information is protected by current legislation, in particular law no. 09-08 dated February 18, 2009 on the protection of individuals with regard to the processing of personal data.

By accepting these general terms and conditions of use, you confirm that you are at least 18 years old, or that you are an emancipated minor, or that you are accessing the site under the supervision of a parent or legal guardian.

Although we make every effort to verify the accuracy and veracity of information provided by website users, this verification is limited to existing Internet techniques.

It is understood that we cannot ensure the accuracy or veracity of the assumed identities of users or the validity of information provided on the website and do not confirm such information for which we cannot be held responsible.

If you wish to use the website services as a professional entity, you acknowledge that you have the authority and legal power to bind such entity. If you are operating as a professional on the site, you must also comply with applicable e-commerce and consumer protection laws.

You certify that you are the owner of the content you submit and that such content does not infringe the intellectual property or other rights of any third party. You also certify that, to the best of your knowledge, no action, suit, proceeding or investigation has been commenced or threatened against you in connection with the content you submit to us. submit, especially when a brand or trade name is involved.

## Article 3: Recovery of user data

Protecting your privacy is important to us. We only collect information that is strictly necessary for the proper use of the website.

By accepting these terms and conditions, you explicitly agree that your personal data may be processed by snazzymarketplace.

You can visit and browse certain snazzymarketplace pages without providing any personal information.

We may collect information of various kinds. This information is useful, including product ordering, payment and delivery.

We collect, store and process your data strictly to enable the proper use of the website and in compliance with law no. 09-08 dated February 18, 2009 on the protection of individuals with regard to the processing of personal data. We may collect information on the registration form such as your name, gender, email address, postal address, delivery address (if different), telephone number, cell phone number, payment details, credit card or bank details.

By submitting your data to snazzymarketplace, you consent to their use in the following ways provided for in these general conditions of use.

### Article 4: Use of user data

We store and process your information on servers protected by technological and human security devices. We ask third parties to verify and certify our confidentiality principles.

We may pass on your details to a third party in order to deliver your order. We may also use your data to detect possible abuse or fraud, and to send you information about the website or our products.

We may use your personal information for notices and market research purposes. Your In this case, the data is anonymous and will only be used for statistical purposes.

Snazzymarketplace collects your address and may use it for marketing purposes. We will not share any of your personal information with third parties without your explicit consent. Similarly, we do not sell or rent your personal information to third parties for marketing purposes without your explicit consent.

If you prefer not to receive any of the additional information detailed in this paragraph (or any part of it) please click on the "unsubscribe" link in any Email we send you.

### **Article 5: Access to user data**

You can access your key data by logging into your account on the website. You can see details of your orders, bank details and any newsletters you may have subscribed to.

# Article 6: Users' rights to their personal data

The information collected on the www.snazzymarketplace.com website is processed for the purposes of product ordering, payment and delivery. The recipients of the data are limited exclusively to persons authorized to know your data by virtue of their functions. In accordance with law no. 09-08 promulgated by Dahir 1-09-15 of February 18, 2009, on the protection of individuals with regard to the processing of personal data, we hereby inform you that your personal data will not be disclosed to third parties.

personal data, you have the right to access, inform, rectify and delete them. opposition to information concerning you, which you may exercise by contacting our customer service department at hello@snazzymarketplace.com (24/7).